

About our Insurance

1

The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates the Financial Services Industry. It requires us to give you this document. Use this form to decide if our insurance services are right for you.

2

Whose Products do we offer?

We offer products from a range of insurers.
We offer products from a limited number of insurers.
We only offer products from a single insurer.

3

Which Service will we provide for you?

We will advise and make a recommendation for you after we have assessed your needs.
You will not receive advice or recommendation from us, other than to stress the importance of proper, adequate insurance for your property. You will then need to make your own choice about how to proceed.

4

What will you have to pay us for our services?

A fee
No fee

5

Who Regulates us?

We are directly authorised by the Financial Services Authority.

FSA Registration number : 300405

Our permitted business is arranging general insurance products.

You can check this on the FSA register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234

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What do you do if you have a complaint?

If you have a complaint please contact:

Mr David Earp

Leatherbarrows Removals and Storage Ltd,
Building 105 Aviation Park West,
Bournemouth International Airport,
Christchurch.
BH23 6NW

david.earp@leatherbarrows.co.uk

Tel: 01202 495611

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Scheme

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Are we covered by the Financial Service Compensation Scheme ?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim

Insurance advising and arranging is covered for 100% of the first £2000 and 90% of the remainder of the claim

Further information about the compensation scheme arrangements is available from the FSCS